

Facebook Weekly Update: August 7, 2017 – August 11, 2017

“Woman wins financial independence”

While the Ombudsman was visiting one of the many Adult Care Facilities in our area, a woman told her that she does not receive enough money to pay for her personal needs and activities. The woman’s Social Security benefit income is managed by a representative payee agency that charges a fee for their services. The woman would like to be in charge of her own finances but it has been a long time since she managed her own money. The woman is currently receiving \$15.00 per month for her personal needs. If she managed her own money, and no longer paid the agency fee, she would have \$40.00 per month.

The Ombudsman contacted the local Social Security office to learn what steps the woman needed to take to become independent of the agency. The woman needs to provide personal identification and her doctor’s contact information.

The woman and the adult care facility manager were not initially successful at the face-to-face appointment at the local Social Security office. The woman was told that she would have to know her monthly expenses. The woman does not know that information because all of her bills go directly to the representative payee agency. In addition the woman needed to have her doctor’s written verification that she can manage her own money.



BILL	DUE DATE	PAID?	AMOUNT

The woman has a doctor’s appointment scheduled and believes she will obtain the verification from the doctor at that time. The Ombudsman recommended that she receive a list of all expenses paid for by the representative payee agency and work with the adult care facility manager to create a budget, decide which bank she will use and how the bills will be paid.

The Ombudsman received the good news from the woman that the second appointment with Social Security was successful. The woman provided the doctor’s letter and demonstrated that she knew her income and expenses. The woman will be receiving her Social Security benefit check and has opened her own bank account.



Dayton Ombudsman Office

August 9 at 4:08pm · 🌐

The Ombudsman will be at the 4th Annual Community Festival Fair this Saturday, August 12th from 11 until 3:00. Please come by and say hello!

300 people reached

Boost Unavailable



Dayton Ombudsman Office

August 9 at 4:17pm · 🌐

Those persons seeking free legal advice may visit the clinic this Saturday.

411 people reached

Boost Unavailable



Dayton Ombudsman Office added 2 new photos.

Yesterday at 2:25pm · 🌐

VOLUNTEERING TIME & TALENTS -

Taking a Nursing Home to New Heights of Beauty.

A volunteer at a nursing home in Dayton, Kathy Stahl, devoted her time and talents towards beautifying an outdoor patio area at a skilled nursing facility in Dayton, Ohio.

Starting with a blank canvas (see photo 1), Kathy devoted countless hours to her "labor of love" and turned the patio into a tropical oasis the residents will enjoy for many years.

Kathy is one of those special individuals who volunteers in the long-term care community and improves the lives of the residents on a daily basis.

We currently have 30 active volunteers serving in our 9 county region. However, we hope to double this number by the end of 2018 because the need is so great in our community. If you are looking for an area to serve in the community as a volunteer, WE NEED YOU! We depend on volunteers to serve as front-line advocates for residents in nursing homes, assisted living facilities and/or group homes. If you have a desire to serve and a passion for long-term care, we have a position for you... and you will make a difference in someone's life every day you serve. Please contact Beverly Baltes, Volunteer Coordinator, at (937) 223-4613 or via e-mail at beverly.baltes@dayton-ombudsman.org.

Thank you Kathy Stahl for your service...the garden is awesome!



[151 people reached](#)

Boost Unavailable